



### CIVIL COVER SHEET

17-a-4913

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except a provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil do				ptemoer 19	7-7, 13 10441	ired for the disc of		7411 101 til	
L (a) PLAINTIFFS Courtney Smith			DEFEN FBCS, Inc	DEFENDANTS FBCS, Inc.					
(c) Attorneys (Firm Name, Antranig Garibian, Esq. C) 1800 JFK Blvd, Suite 300 215-326-9179 ag@garib	C	NOTE: IN	I LAND CON HE TRACT C	(IN U.S. P.	ed Defendant LAINTIFF CASES O ON CASES, USE TH VOLVED.		OF		
II. BASIS OF JURISDICTION (Prace an "X" in One Box Only)			III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintif						
1 U.S. Government 3 Federal Question (U.S. Government Not a Party)			(For Diversity Cases Only)  PTF DEF  Citizen of This State  DI						
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship	o of Parties in Item III)	Citizen of Another Sta	ite 🗖 :	2 🗖 2	Incorporated and P of Business In A	•	<b>5</b>	<b>5</b>
			Citizen or Subject of a Foreign Country		3 🗇 3	Foreign Nation		<u> </u>	<u> </u>
IV. NATURE OF SUIT			EODERITUDE/BI	NA LONG		here for: Nature o			
CONTRACT  110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment	PERSONAL INJURY  PERSONAL INJURY  Product Liability  Ashestos Personal Injury - Product Liability  Product Liability  Product Liability  Product Liability  PERSONAL PROPER  370 Other Fraud  371 Truth in Lending  380 Other Personal  Property Damage Product Liability  PRISONER PETITION  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty Other:  540 Mandamus & Othe  550 Civil Rights  555 Prison Condition  560 Civil Detainee - Conditions of Confinement	□ 710 Fair Labor Star Act □ 720 Labor/Manager Relations □ 740 Railway Labor □ 751 Family and Medels Leave Act □ 790 Other Labor Li □ 791 Employee Retification □ 761 Income Securit □ 762 Naturalization	Seizure USC 881  andards ment Act dical itigation rement y Act	422 Appe	RTY RIGHTS rrights at at - Abbreviated Drug Application emark (SECURITY (1395ff) & Lung (923) C/DIWW (405(g)) Title XVI	375 False Cl 376 Qui Tan 3729(a) 400 State Re 410 Antitrus 430 Banks an 450 Commet 460 Deporta 470 Rackete Corrupt 480 Consum 490 Cable/Si 500 Securitie Exphan S 890 Oner St 391 Agricult 893 Environ 895 Freedom Act 896 Arbitrati 899 Adminis Act/Rev	n (31 USC )) apportionn it nd Banking ree tion ere Influenc Organizati er Credit at TV ess/Common ge tatutory Ac tural Acts mental Mat n of Inform ion strative Pro iew or App Decision ationality o	ment g eed and ions dities/ etions ters nation
V. ORIGIN (Place an "X" in One Box Only)  X 1 Original Proceeding State Court 3 Remanded from Appellate Court 4 Reinstated or Reopened 5 Transferred from Another District (specify) 5 Transferred from Another District (specify) 6 Multidistrict Litigation - Transfer 5 Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):    Compared from Another District (specify) 7 Transfer 7 Transfer 8 Multidistrict Litigation - Direct File 8 Multidistrict Litigation - Direct File 8 Multidistrict Litigation - Direct File 9 Transfer 9 Tra									
VI. CAUSE OF ACTION    Fair Debt Collection Practices Act - 15 USC Sect. 1692 et seq.   Brief description of cause:   Improper collection efforts regarding misleading and deceptive collection letter									
VII. REQUESTED IN COMPLAINT:  CHECK IF THIS IS A CLASS ACTION DEMAND \$  CHECK YES only if demanded in complaint:  UNDER RULE 23, F.R.Cv.P.  DEMAND \$  JURY DEMAND:  JURY DEMAND:  JURY DEMAND:  JURY DEMAND:  DEMA						nt:			
VIII. RELATED CASE(S) IF ANY  (See instructions): JUDGE DOCKET NUMBER									
DATE SIGNATURE OF ATTORNEY OF RECORD  FOR OFFICE VISE ONLY									
FOR OFFICE USE ONLY  RECEIPT # AM									

#### UNITED STATES DISTRICT COURT



4913

ICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of Address of Plaintiff: 2929 Old Franklin Rd, Apt. 813, Antioch, TN 37013 Address of Defendant: 330 S. Warminster Rd., Ste 353, Hatboro, PA 19040 Place of Accident, Incident or Transaction: See Defendant's address Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? No X (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) NoX Does this case involve multidistrict litigation possibilities? Yes□ RELATED CASE, IF ANY: Case Number: Judge Date Terminated: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this cour 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? NoⅨ 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one y previously NoX terminated action in this court? 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? CIVIL: (Place ✓ in ONE CATEGORY ONLY) A. Federal Question Cases: B. Diversity Jurisdiction Cases: 1. 

Insurance Contract and Other Contracts 1. □ Indemnity Contract, Marine Contract, and All Other Contracts 2. D FELA □ Airplane Personal Injury 3. 

Jones Act-Personal Injury 3. □ Assault, Defamation 4. 

Antitrust □ Marine Personal Injury 5. D Motor Vehicle Personal Injury 5. Patent 6. □ Labor-Management Relations 6. □ Other Personal Injury (Please specify) 7. Civil Rights 7. D Products Liability 8. 

Habeas Corpus 8. 

Products Liability — Asbestos 9. Securities Act(s) Cases 9. □ All other Diversity Cases 0. D Social Security Review Cases (Please specify) 11. X All other Federal Question Cases (Please specify) Fair Debt Collection Practices ARBITRATION CERTIFICATION (Check Appropriate Category) , counsel of record do hereby certify: □ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; □ Relief other than monetary damages is sought. DATE: Attorney-at-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above

CIV. 609 (5/2012)



Courtney Smith

## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

#### **CASE MANAGEMENT TRACK DESIGNATION FORM**

**CIVIL ACTION** 

Telephone	FAX Number	E-Mail Address			
<u>215-326-9179</u> —	267-238-3701	ag@garibianlaw.com			
Date	Attorney-at-law	Attorney for			
11/2/17	Auto Ma	Courtney Smith			
(f) Standard Management -	Cases that do not fall into an	y one of the other tracks.	(X)		
commonly referred to as	Cases that do not fall into traces complex and that need specified of this form for a detailed	al or intense management by			
(d) Asbestos – Cases involve exposure to asbestos.	ring claims for personal injury	or property damage from	( )		
(c) Arbitration – Cases requ	ired to be designated for arbi	tration under Local Civil Rule 53.2	. ()		
(b) Social Security – Cases and Human Services de	requesting review of a decision of a decision of a decision of the security	on of the Secretary of Health Benefits.	( )		
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					
SELECT ONE OF THE F	OLLOWING CASE MANA	GEMENT TRACKS:			
plaintiff shall complete a Ca filing the complaint and serv side of this form.) In the designation, that defendant the plaintiff and all other pa	ase Management Track Designer a copy on all defendants. (So event that a defendant does a shall, with its first appearance	Reduction Plan of this court, countation Form in all civil cases at the ee § 1:03 of the plan set forth on the not agree with the plaintiff regarding, submit to the clerk of court and suck Designation Form specifying the	time of reverse ng said erve on		
FBCS, Inc.	: :	NO.	49		
v.	•				

(Civ. 660) 10/02

\$400 JHS

JHS		DISTRICT COURT OF PENNSYLVANIA
COURTNEY SMIT	TH	X
	Plaintiff,	COMPLAINT
		C.A. No.:
-against-		17 4913
FBCS, INC.		
	Defendant.	
		X

Plaintiff Courtney Smith ("Plaintiff"), by and through her attorneys, Garibian Law Offices, P.C., as and for her Complaint against Defendant FBCS, Inc. ("Defendant"), respectfully sets forth, complains, and alleges, upon information and belief, the following:

#### **JURISDICTION AND VENUE**

- The Court has jurisdiction over this matter pursuant to 28 U.S.C. § 1331, as well as 15 U.S.C. § 1692 et seq. The Court also has pendent jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 2. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2), as this is where a substantial part of the events or omissions giving rise to the claim occurred.
- Plaintiff brings this action for damages arising from the Defendant's violations of 15
   U.S.C. § 1692 et seq., commonly known as the Fair Debt Collections Practices Act
   ("FDCPA").

#### **PARTIES**

- Plaintiff is a resident of the State of Tennessee, County of Davidson, residing at 2929 Old Franklin Road, Apt. 813, Antioch, TN 37013.
- 5. Defendant is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA, with an address at 330 S. Warminster Rd., Suite 353, Hatboro, PA 19040.
- Defendant was acting as a debt collector with respect to the collection of the Plaintiff's alleged debt.

#### FACTUAL ALLEGATIONS

- 7. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein with the same force and effect as if the same were set forth at length herein.
- 8. On information and belief, on a date better known to Defendant, Defendant began collection activities on an alleged consumer debt from Plaintiff ("Alleged Debt").
- The Alleged Debt was incurred as a financial obligation that was primarily for personal, family or household purposes and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5).
- 10. Specifically the Alleged Debt was a medical bill with the original creditor of Cane Ridge Emergency Physicians, which is defined as a personal obligation and, therefore, a consumer debt under the FDCPA.
- 11. On or around November 4, 2016, Defendant sent a collection letter to Plaintiff.
- 12. In the first paragraph of the letter Defendant states the "Account Balance on the Alleged Debt is \$493.60 (may include interest and fees)."

- 13. This language is misleading and deceptive because it does not set forth the principal balance of the Alleged Debt and what portion is collection fees and interest.
- 14. Defendant's letter fails to state whether or not interest and fees will continue to accrue.

  The failure to explicitly state so would lead one to imply that interest and fees will continue to accrue until the debt is settled. However, if that is the case, that interest and fees will continue to accrue during the collection process, the collection letter must explicitly state so accordingly.

A reasonable consumer could read the notice and be misled into believing that she could pay her debt in full by paying the amount listed on the notice. In fact, however, if interest is accruing daily, or if there are undisclosed late fees, a consumer who pays the "current balance" stated on the notice will not know whether the debt has been paid in full. The debt collector could still seek the interest and fees that accumulated after the notice was sent but before the balance was paid, or sell the consumer's debt to a third party, which itself could seek the interest and fees from the consumer.

Because the statement of an amount due, without notice that the amount is already increasing due to accruing interest or other charges, can mislead the least sophisticated consumer into believing that payment of the amount stated will clear her account, we hold that the FDCPA requires debt collectors, when they notify consumers of their account balance, to disclose that the balance may increase due to interest and fees. We think that requiring such disclosure best achieves the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e. It also protects consumers such as plaintiffs who may hold the reasonable but mistaken belief that timely payment will satisfy their debts. (Emphasis Added)

Avila v. Riexinger & Assocs., LLC, 817 F.3d 72, 76, 2016 U.S. App. LEXIS 5327, \*6-7 (2d Cir. N.Y. 2016).

15. Furthermore, if the account is including interest and fees, the balance claimed due and owing in the collection letter may not be the amount due at the time of payment because of additional interest and fees applied to the account.

16. As a result of Defendant's deceptive, misleading and unfair debt collection practices, Plaintiff has been damaged.

# FIRST CAUSE OF ACTION (Violations of the FDCPA)

- 17. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully state herein with the same force and effect as if the same were set forth at length herein.
- 18. Defendant's debt collection efforts attempted and/or directed towards Plaintiff violate various provisions of the FDCPA, including but not limited to 15 U.S.C. §§ 1692e, 1692e(10),1692f and 1692g.
- 19. As a result of the Defendant's violations of the FDCPA, Plaintiff has been damaged and is entitled to damages in accordance with the FDCPA.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff Courtney Smith demands judgment against Defendant FBCS, Inc. as follows:

- a) For actual damages provided and pursuant to 15 U.S.C. § 1692k(a)(1);
- b) For statutory damages provided and pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c) For attorney fees and costs provided and pursuant to 15 U.S.C. § 1692k(a)(3);
- d) For declaratory relief stating that Defendant violated the FDCPA pursuant to 28
   U.S.C. §2201; and
- e) For any such other and further relief, as well as further costs, expenses and disbursements of this action as this Court may deem just and proper.

Dated: November 2, 2017

Respectfully Submitted,

GARIBIAN LAW OFFICES, P.C.

Antranig Garibian, Esq.

PA Bar No. 94538

1800 JFK Boulevard, Suite 300

Philadelphia, PA 19103

ag@garibianlaw.com

Counsel for Plaintiff Courtney Smith